

TERMS & CONDITIONS

This page gives an overview of **The National Institute of Education's** terms & conditions in relations to programs conducted in partnership with Immerse Education

ENROLMENT

After enrolling in the course and paying the deposit or total fees, the student is sent an enrolment confirmation. With receipt of the enrolment confirmation by the student, the contract takes effect.

An invoice is forwarded with the enrolment confirmation, informing the student of the payable course fees.

BOOKING DEPOSIT

The Student must pay a booking deposit fee of AU \$1190 in order to confirm their attendance on the course. The booking deposit fee is non-refundable.

This agreement is conditional on the payment of the non-refundable booking deposit by the student and the agreement is deemed to have come into effect upon the receipt of the booking deposit.

BALANCE PAYMENT

The full course fees should be received by National Institute of Education (NIE) at least 30 days before the start of the programme. All bank charges related to the payment of the course fee shall be borne by the student.

If the National Institute of Education (NIE) does not receive full payment of the course fees by the due date, the student will no longer be entitled to the course booked. In this case, National Institute of Education (NIE) is entitled to make the programme available to other interested parties.

In case of non-attendance at the booked course, delayed start, early finish or withdrawal from a course or pre-arranged lesson, or any other absences (e.g. due to illness), there is no claim to reimbursement of the course fees.

PRIVACY PROTECTION

National Institute of Education (NIE) and Immerse Education collect, process and use the personal data of the course student both for the purpose of fulfilling the contract signed with the course student and as permitted by law and under the terms of any signed declaration of consent in compliance with privacy protection laws.

POSTPONEMENT

In exceptional cases students may postpone the course booked (e.g. the start date) subject to the written consent of Immerse and subject to the payment of any postponement fee to be communicated to the student by Immerse upon request.

CANCELLATION

A participant can cancel the course booking subject to the following conditions.

All cancellations must be made in writing and take effect from the date Immerse receives such notice.

All deposit payments are final and no refund of the AU\$1190 deposit will be made under any circumstances.

For cancellations before a course start date, the remainder of the course fees less the deposit amount will be proportionally refunded as per the table below:

| Period before start date | Total refunded |
|--------------------------|----------------|
| 120+ days | 100% |
| 90 - 119 days | 50% |
| 46 - 89 days | 10% |
| 0 - 45 days | 0% |

All cancellations must be strictly in writing and sent by email to enquiries@nie.edu.au.

Any cancellation must contain the student name, course dates and details and shall be effective upon the date of actual receipt by the National Institute of Education (NIE).

Immerse Education reserves the right to cancel the course at any time and will make every effort to provide at least 14 days notice prior to cancellation. You will be notified of this within 24 hours of NIE receiving the cancellation notice.

In the event of Immerse cancelling a student's programme, National Institute of Education (NIE) will refund all course fees paid, including the deposit.

Cancellations due to Covid-19 are eligible for a full-refund if Australian government laws prohibit travel.